

GLADEVILLE UTILITY DISTRICT

3826 Vesta Road
Lebanon, TN 37090
Phone: (615) 449-0301

ROBERT SPICKARD, President
GENE JONES, Vice President
NANCY GUETHLEIN, Secretary

ERIC BROOMFIELD, General Manager
BETH GRANSTAFF, Financial Officer
JENNIFER SMITH, Office Manager

Dear Gladeville Utility Customers,

We are writing to inform you about an important change that will be taking place regarding our rate structure at Gladeville Utility.

As our community continues to grow rapidly, the demand for infrastructure improvements has substantially increased. In order to effectively meet these demands and ensure that we can continue to provide reliable and safe drinking water to all our valued customers, we have decided to implement a new rate structure.

Effective with November 2024 meter readings, we will be introducing changes to our current rate structure. We understand the significance of this adjustment and its potential impact on your water bills. To assist you in understanding the projected rate structure change, we have made the details available on our website at gladevilleutility.com. We encourage you to visit the website and familiarize yourself with the upcoming changes.

At Gladeville Utility, we are committed to providing exceptional service and maintaining transparency in all our operations. Should you have any questions or concerns regarding the rate structure change, please do not hesitate to reach out to our customer service team. We will be more than happy to address any inquiries you may have.

Thank you for your continued support and cooperation. We appreciate your understanding as we work towards improving our services to better serve our growing community.

*******Please see rate schedule below*******

The Gladeville Utility District is an Equal Opportunity Provider and Employer.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form (PDF), found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.

**WATER RATE SCHEDULE
GLADEVILLE UTILITY DISTRICT
WILSON COUNTY, TENNESSEE**

EFFECTIVE WITH NOVEMBER 2024 METER READINGS

TABLE 1: WATER RATES

First 5,000 Gallons	\$9.00 per 1,000 Gallons
Next 5,000 Gallons	\$8.50 per 1,000 Gallons
Over 10,000 Gallons	\$6.80 per 1,000 Gallons

TABLE 2: MINIMUM BILL BY METER SIZE

<u>METER SIZE</u>	<u>MINIMUM BILL</u>
3/4" or 5/8" x 3/4"	\$ 20.00
1"	\$ 60.00
1-1/2"	\$ 250.00
2"	\$ 400.00
3"	\$ 1,250.00
4"	\$ 1,500.00
6"	\$ 1,750.00
8"	\$ 2,000.00

NOTES:

1. All customers are charged a customer charge, despite usage, based on meter size as shown in Table 2 above. The customer charge for 5/8" x 3/4" and 3/4" residential meters includes 1,000 gallons of water. The customer charge for 1" residential meters includes 3,000 gallons of water. The customer charge for residential meters greater than 1" and all commercial meters does not include any gallons of water. All water usage that exceeds the volume of water included with the customer charge, if any, is billed based on the rates in Table 1 above.
2. Once each year, the Tennessee Department of Environment and Conservation (TDEC) sends the District an invoice which they designate as a "Facility Maintenance Fee." That fee is based on the number of customers we serve, and TDEC uses the money to address various environmental issues throughout the State. When we receive the invoice, we divide it equally among all of our customers and include it on one monthly bill designating it as an "Environmental Fee." For example, the Environmental Fee for 2023 was included on all bills mailed to our customers in September 2023, and for that year the fee was \$1.30 per customer. Again, this fee is only assessed once per year per customer or account.
3. For information about fees that may be associated with water service other than residential service through a 3/4" or 5/8" x 3/4" meter, please contact the Gladeville Utility District by calling (615) 449-0301.
4. All of our water meters are radio read meters and each meter is read every month.
5. The rates as shown above do not include sales tax.